



# FAQ for CARES Act Emergency Relief Fund

## What is the CARES Act: Higher Education Emergency Relief Fund?

The CARES Act funding is the Coronavirus Aid, Relief, and Economic Security (CARES) Act for Higher Education. OJC was awarded funds that are required to be used only as direct grants to students to provide emergency relief aid for hardships due to the COVID-19 pandemic as they look to continue their education.

## What expenses can these funds be used for?

These funds can be used to help pay for expenses such as food, housing, childcare, health care, course materials, technology, tuition assistance, and other critical needs.

## Who is eligible to apply for the Emergency Aid Funds?

Students are eligible if they can meet the following criteria:

- Were enrolled at OJC on March 13, 2020
- Have been financially impacted by the COVID-19 pandemic
- Have completed a FAFSA (or are eligible to complete a FAFSA), regardless of financial aid status
- Are a U.S. Citizen, Permanent Resident, or Alien Resident
- Have a valid Social Security Number
- Received a high school diploma or GED
- Male students MUST be registered with Selective Service

Students may be asked to provide documentation to prove eligibility.

## What is the maximum award?

Maximum awards will not exceed \$1500 for students who meet the required criteria.

## How can I apply?

OJC has identified populations on campus that have been impacted by the COVID 19 pandemic. These students will be issued awards automatically if they meet the required criteria and disbursed on May 4, 2020 and available to the student as early as May 8, 2020. Please verify that you have your Bank Mobile account set up so you will receive this refund.

An OJC Emergency Aid Application will be available at [www.ojc.edu](http://www.ojc.edu) and will be emailed to students with instruction soon. All submitted applications will be reviewed within 2-3 business days and you will be notified of any award through your student portal email.

## Can I apply for additional aid through the Emergency Aid Application if I have already received a Higher Education Emergency Relief Award?

Yes, you can apply for additional funds if you have further financial hardships related to the COVID 19 pandemic, but your full award cannot exceed the \$1,500 maximum.

## How do I get the funds?

If you are approved for funding, funds will be distributed through the regular OJC refund process. You should receive your funds based on the refund preference you have selected through BankMobile (BankMobile debit card, mailed check, or direct deposit to your personal checking or savings account). If you have not selected a preference, then BankMobile will mail a paper check to the address on file with BankMobile. Please make sure your address is correct.

### To setup a refund preference:

- Visit [www.refundselection.com/refundselection/#/welcome/continue](http://www.refundselection.com/refundselection/#/welcome/continue)
- Enter your Personal Code or choose to get an instant Personal Code
- Choose your preferred refund method. (If you are having problems, please call the OJC Cashier at 719-384-6843 during regular business hours.)

Students may check their My OJC portal account to view any Emergency Aid Grant awards.

## Can I use the funds to pay my spring bill?

You can request funds to help cover your spring balance. All funds will be issued to you as a refund. Once you receive your refund, you can use the funds to pay through your My OJC portal account or by contacting our Cashier at 719-384-6843.

## Are CCC Online students eligible for the funds?

If you are only registered in CCC Online courses, you are not eligible to receive funding.

For further information email: [financialaid@ojc.edu](mailto:financialaid@ojc.edu)