

Classroom and Academic Support for Students

When we move to remote learning on March 30, 2020, where can I find support?

1. Your instructors.
2. Your advisor.
3. The Learning Commons team, including our Academic Success Center staff. Here's how to reach them:
 - a. Virtually Monday through Friday from 8am – 5pm
 - b. Phone: (719) 384-6882
 - c. Email: learningcommons@ojc.edu
 - d. Instagram: OJC Learning Commons
 - e. Facebook: OJC Learning Commons

I have technology questions for completing remote learning. Who should I contact?

Contact the Learning Commons:

- a. Virtually Monday through Friday from 8am – 5pm
- b. Phone: (719) 384-6882
- c. Email: learningcommons@ojc.edu
- d. Instagram: OJC Learning Commons
- e. Facebook: OJC Learning Commons

Contact the Computer Center if you need assistance with your network or portal password:

- f. Virtually Monday through Friday from 8am – 5pm
- g. Phone: (719) 384-6970

Who should I reach out to if I don't have the technology needed to function well online?

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- e. Facebook: OJC Learning Commons

Who can assist me with questions about requirements for my individual classes?

1. Your instructors.
2. The Learning Commons team, including our Academic Success Center staff. Here's how to reach them:
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 - b. Phone: (719) 384-6882

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What is the attendance requirement for remote learning?

Students are required to log in to each course in D2L a minimum of **four** times a week.

Who do I contact if I need to withdrawal from a class?

The last day to withdrawal from a class is April 3, 2020. Please contact our Registrar, Ann Lopkoff, to withdrawal from a class at: Ann.Lopkoff@ojc.edu or (719) 384-6949

If I'm struggling in a course, who should I contact?

1. Your instructor.
2. The Learning Commons team. The Learning Commons and Academic Success are here to assist you with phone or WebEx tutoring. Contact the Learning Commons for assistance:
 - a. Virtually Monday through Friday from 8am – 5pm
 - b. Phone: (719) 384-6882
 - c. Email: learningcommons@ojc.edu
 - d. Instagram: OJC Learning Commons
 - e. Facebook: OJC Learning Commons
3. You can access tutoring and an online writing lab through the TutorMe app in your D2L classes.

How do I access the library for research and support?

Visit the Learning Commons website at libguides.ojc.edu. To access our research databases, you'll need to enter in your S# and Network Password.

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I checked out items from the Learning Commons before Spring Break. When are these items due and how do I return them?

All items are due by May 22, 2020. More information about how to return these items will be sent to your student email and posted on the Learning Commons website, Instagram page, and Facebook page.

I left my textbooks on campus and I won't be able to get back to retrieve them before the semester ends. What should I do?

We've partnered with our eCampus Online Bookstore's digital course materials platform, VitalSource, and leading publishers to launch VitalSource Helps, a program offering free access to ebooks for students who may have lost access to course materials with the rapid move to remote learning.

If you previously accessed textbooks via the library, shared a book with a classmate, or left your books on campus, visit bookshelf.vitalsource.com to access free ebooks through May 25. VitalSource Helps provides access to tens of thousands of ebooks, but some content may not be available.

Getting Started

To access free materials, you must use your student.cccs.edu email address to log in or create an account. Contact the Learning Commons if you need assistance.

I rented textbooks through eCampus. When and how do I return them?

You will need to return your textbooks at the end of the semester. Shipping labels are available in your eCampus Bookstore account. Contact the Learning Commons for assistance:

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- b. Phone: (719) 384-6882
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- e. Facebook: OJC Learning Commons

I am feeling really stressed out right now. Are the Community Support Specialists from Southeast Health Group still available to chat?

Our Community Support Specialists from Southeast Health Group are available by phone to help you manage stressed involved with everyday issues, as well as those associated with COVID-19

Contact Info:

- a. Phone: 1-800-511-5446
- b. Email: Southeast@ojc.edu
- c. Website: www.southeasthealthgroup.org